

# Logging into Strong Bonds ANG using Your Common Access Card (CAC)

## 1 STRONG BONDS ANG SECURITY JUST GOT STRONGER

### Strong Bonds ANG security just got stronger

To continue to ensure the utmost protection of your personal information, Strong Bonds ANG provides a login process to allow for use of your Common Access Card (CAC). This elevated security compliance helps protect our users and staff, and ensures we maintain our authority to operate.

### What does it mean for me?

Logging into Strong Bonds ANG is more convenient for you. Once you associate your CAC and Strong Bonds ANG account, you will be able to insert your CAC into the card reader and login to Strong Bonds ANG.

Our security is tighter, you can rest easy knowing your personal information will stay private from hackers, identity thieves, or anyone else with less-than-noble intentions.

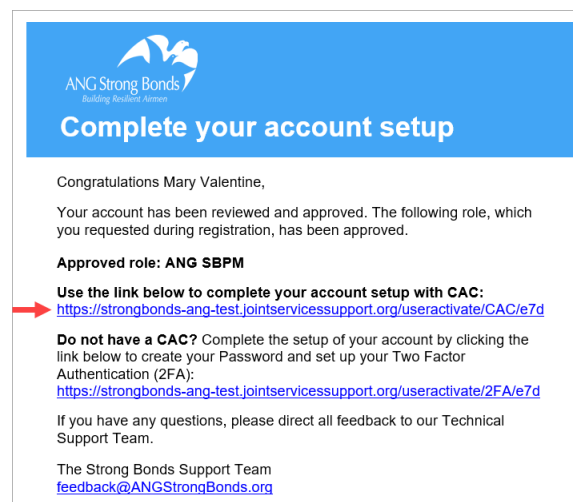
But your help is required. When you login to Strong Bonds ANG, navigate to your *Edit Profile* page, insert your CAC in the card reader and click the *Associate CAC* button. It is important to note, you may need to disable your pop-up blocker.

If you do not have CAC, you can still login and use Strong Bonds ANG the same you always have. Simply enter your Email and Password under the *Email Login* section and login to Strong Bonds ANG.

## 2 FREQUENTLY ASKED QUESTIONS

### How do I create a new Strong Bonds ANG account using my CAC?

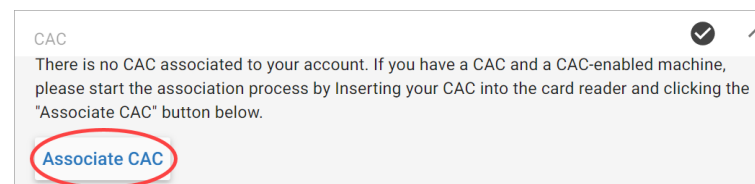
1. From the Strong Bonds ANG home page, click *Sign Up* and enter your information in all fields.
2. Click the *Sign Up* button to submit your registration for approval.
3. Once your registration is approved, you will receive an email with a link to complete setting up your account.



4. Ready your CAC and CAC-enabled machine, then click the *Complete set up* button.

### How do I associate my CAC with my existing Strong Bonds ANG account?

1. Log into Strong Bonds ANG using your Email, Password and 2FA.
2. Click your name in the Strong Bonds ANG menu bar, then click *My Profile*.
3. On the *My Profile* page, click *Account Security* in the left sidebar.
4. In the *Account Status* section, insert your CAC into a CAC-reader, and click the *Associate CAC* button.

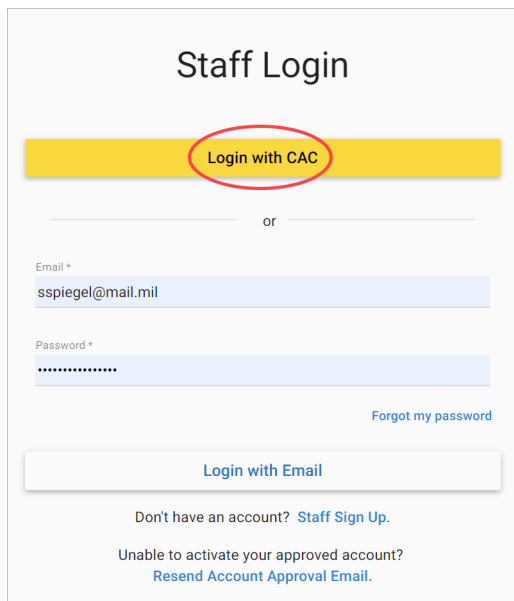


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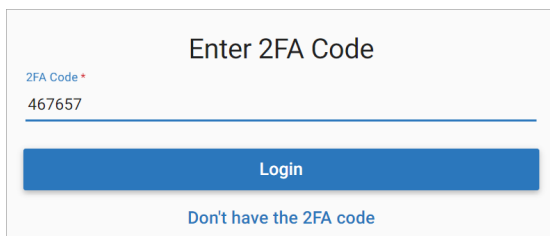
## 3 FREQUENTLY ASKED QUESTIONS (cont'd)

### How do I log into Strong Bonds ANG using my CAC?

- Once you have associated your CAC with your Strong Bonds ANG account, navigate to the Strong Bonds ANG home page.
- With a CAC-enabled machine ready, click *Login with CAC*.



- If you have not associated your CAC and Strong Bonds ANG account, you do not have CAC, or have access to a CAC-enabled machine, then you can enter email and password and click the *Login with Email* button.
- To complete logging into Strong Bonds ANG, you will also be prompted to enter your Two-Factor Authentication (2FA).



- Click *Login*.

Version 1.0

## 4 ACCOUNT EXCEPTIONS

### What happens if my Strong Bonds ANG account is disabled or awaiting approval?

If your Strong Bonds account has been disabled or are waiting for your account approval please contact our help desk team by email at [sb-feedback@jointsevicesupport.org](mailto:sb-feedback@jointsevicesupport.org)

### What happens if my Strong Bonds ANG account is locked?

If your Strong Bonds account has been locked, click *Forgot my password* and follow the on-screen instructions.

### What happens if I forget my CAC PIN?

For more information regarding your CAC PIN, visit <https://www.cac.mil/common-access-card/managing-your-cac/>

### What happens if my card is invalid or needs to be renewed?

For more information regarding your CAC, visit <https://www.cac.mil/common-access-card/managing-your-cac/>

### What happens if my certificate is invalid?

For more information regarding certificate validity, visit <https://www.cac.mil/common-access-card/managing-your-cac/>

### NOTES:

- You may need to disable your pop-up blocker to use your CAC.
- You must leave your CAC in the CAC-reader machine.
- Click Don't have the 2FA code if you have not yet set-up your Two Factor Authentication (2FA).
- For more information on 2FA, see the **Logging Into Strong Bonds ANG Using 2FA Quick Start Guide**.